

# Mobile App Privacy Policy

Last Updated: 10/30/22

## Introduction

Melange Technologies, Inc. (“**Company**” or “**We**”) respects your privacy and is committed to protecting it through our compliance with this privacy policy (this “**Policy**”). This Policy describes:

- The types of information We may collect or that you may provide when you download, install, register with, access, or use the Melange Testing Rig (the “**App**”).
- Our practices for collecting, using, maintaining, protecting, and disclosing that information.

This Policy applies only to information We collect in this App, and in email, text, and other electronic communications sent through or in connection with this App.

This Policy DOES NOT apply to information that:

- We collect offline or on any other Company apps or websites, including websites you may access through this App.
- You provide to or is collected by any third party (see *Third-Party Information Collection*).

Our websites, other applications, and third parties, may have their own privacy policies, which We encourage you to read before providing information on or through them.

Please read this Policy carefully to understand our policies and practices regarding your information and how We will treat it. If you do not agree with our policies and practices, do not download, register with, or use this App. By downloading, registering with, or using this App, you agree to this privacy Policy. This Policy may change from time to time (see *Changes to Our Privacy Policy*). Your continued use of this App after We revise this Policy means you accept those changes, so please check the Policy periodically for updates.

## Children

The App is not intended for children, as defined under applicable law, and We do not knowingly collect personal information from children. If We learn We have collected or received personal information from a child without verification of parental consent, We will delete that information. If you believe We might have any information from or about a child, please contact us at [help@melange.io](mailto:help@melange.io).

## Information We Collect and How We Collect It

We collect information from and about users of our App:

- Directly from you when you provide it to us.
- Automatically when you use the App.

### *Information You Provide to Us*

When you download, register with, or use this App, We may ask you to provide information by which you may be personally identified, such as name, email address, telephone number, or other identifiers by which you may be contacted online or offline ("**personal information**").

This information includes:

- Information that you provide by filling in forms in the App. This includes information provided at the time of registering to use the App, and requesting further services. We may also ask you for information when you report a problem with the App.
- Records and copies of your correspondence (including email addresses and phone numbers), if you contact us.
- Details of transactions you carry out through the App and of the fulfillment of your orders. You may be required to provide financial information before placing an order through the App.

### *Automatic Information Collection and Tracking*

When you download, access, and use the App, it may use technology to automatically collect:

- **Usage Details.** When you access and use the App, We may automatically collect certain details of your access to and use of the App, including traffic data, location data, logs, and other communication data and the resources that you access and use on or through the App.
- **Device Information.** We may collect information about your mobile device and internet connection, including the device's unique device identifier, IP address, operating system, browser type, mobile network information, and the device's telephone number.

We also may use these technologies to collect information about your online activities over time. For more information, see *Your Choices about Our Collection, Use, and Disclosure of Your Information*.

### *Information Collection and Tracking Technologies*

The technologies We use for automatic information collection may include:

- **Cookies (or mobile cookies).** A cookie is a small file placed on your smartphone. It may be possible to refuse to accept mobile cookies by activating the appropriate setting on

your smartphone. However, if you select this setting you may be unable to access certain parts of our App.

- **Web Beacons.** Pages of the App and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related app statistics (for example, recording the popularity of certain App content and verifying system and server integrity).

### *Third-Party Information Collection*

When you use the App or its content, certain third parties may use automatic information collection technologies to collect information about you or your device. These third parties may include:

- Your mobile device manufacturer.
- Your mobile service provider.

### How We Use Your Information

We use information that We collect about you or that you provide to us, including any personal information, to:

- Provide you with the App and its contents, and any other information, products, or services that you request from us.
- Fulfill any other purpose for which you provide it.
- Give you notices about your account.
- Carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- Notify you when App updates are available, and of changes to any products or services We offer or provide though it.
- To troubleshoot and improve the App.
- To detect and prevent security incidents.

The usage information We collect helps us to improve our App and to deliver a better and more personalized experience by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our App according to your individual interests.
- Speed up your searches.

- Recognize you when you use the App.

We may also use your information to contact you about our own and third parties' goods and services that may be of interest to you. If you do not want us to use your information in this way, please see *Your Choices about Our Collection, Use, and Disclosure of Your Information*.

### Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual or device, without restriction.

In addition, We may disclose personal information that We collect or you provide:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties We use to support our business, including: customer relationship management platforms, mobile app platforms, payment processors (including Stripe; for more information about Stripe's collection and use of information, please visit the Stripe privacy policy, available at: <https://stripe.com/privacy>), and technology providers.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Company's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by Company about our App users is among the assets transferred.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.
- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce our rights arising from any contracts entered into between you and us, including the App end user license agreement, and for billing and collection.
- If We believe disclosure is necessary or appropriate to protect the rights, property, or safety of Company, our customers or others.

### Your Choices About Our Collection, Use, and Disclosure of Your Information

We strive to provide you with choices regarding the personal information you provide to us. This section describes mechanisms We provide for you to control certain uses and disclosures of over your information.

- **Tracking Technologies.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies or block the use of other tracking technologies, some parts of the App may then be inaccessible or not function properly.
- **Promotion by Company.** If you do not want us to use your information to promote our own or third parties' products or services, you can opt out by sending an email stating your request to [help@melange.io](mailto:help@melange.io), or clicking "unsubscribe" in any promotional emails We may send you.

Nevada residents who wish to exercise their sale opt-out rights under Nevada Revised Statutes Chapter 603A may submit a request to this designated address: [help@melange.io](mailto:help@melange.io). However, please know We do not currently sell data triggering that statute's opt-out requirements.

### Accessing and Correcting Your Personal Information

You can review and change your personal information by logging into the App and visiting your account profile page.

You may also send us an email at [help@melange.io](mailto:help@melange.io) to request access to, correct, or delete any personal information that you have provided to us. We cannot delete your personal information except by also deleting your user account. We may not accommodate a request to change information if We believe the change would violate any law or legal requirement or cause the information to be incorrect.

## Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure.

The safety and security of your information also depends on you. Where We have given you (or where you have chosen) a password for access to certain parts of our App, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the internet and mobile platforms is not completely secure. Although We do our best to protect your personal information, We cannot guarantee the security of your personal information transmitted through our App. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures We provide.

## Changes to Our Privacy Policy

We may update this Policy from time to time. If We make material changes to how We treat our users' personal information, We will post the new privacy policy on this page with an in-App alert the first time you use the App after We make the change, or as otherwise may be required by applicable law.

The date We last revised this Policy is identified at the top of the page. You are responsible for ensuring We have an up-to-date active and deliverable email address and/or phone number for you and for periodically visiting this Policy to check for any changes.

## Contact Information

To ask questions or comment about this Policy and our privacy practices, contact us at [help@melange.io](mailto:help@melange.io).